

# ETHAN S. POIDEVIN

Boerne, TX, 78006 • 210-551-6165 • ethanp617@gmail.com  
<https://www.linkedin.com/in/ethan-poidevin-2b45042b1/>

---

## SUMMARY OF QUALIFICATIONS

- Passionate Photographer with advanced knowledge of photo techniques and utilizing Photoshop to enhance clarity
  - Customer service professional with 3+ years of experience resolving customer concerns in a fast-paced environment.
  - Skilled in web design utilizing HTML, CSS and JavaScript
  - Proficient in Journalism and interviewing techniques utilizing open ended questioning and people skills.
- 

## EDUCATION

### Bachelor of Science in Digital Media Innovation

Texas State University, *San Marcos, Texas*

May 2024

GPA: 3.79

Minor: English

Dean's List: 3 Semesters

Honors: *Magna Cum Laude*

Relevant Coursework: Digital Media Capstone, Visual Storytelling, Multimedia Journalism, Film Production

---

## TECHNICAL SKILLS

- Proficient in Photography, Videography, WordPress, Audition, HTML, CSS, Article Writing, Microsoft Word, Microsoft PowerPoint and Customer Service
  - Basic knowledge of Premier Pro, JavaScript, Google Fiber, Microsoft Excel, and Photoshop
- 

## PROFESSIONAL EXPERIENCE

### In-Store Shopper

July 2020 – Present

H-E-B, *New Braunfels, TX*

- Awarded "Fastest Shopper" for September 2023, recognizing exceptional speed and efficiency in order fulfillment
- Communicated with 60 - 90+ customers to confirm order details and provide updates on order status
- Trained 15 new hires in effective shopping strategies, enhancing their efficiency and accuracy in fulfilling orders
- Provided cross-departmental support in Bakery, Produce, Meat Market, Texas Backyard, and General Market during staffing shortages, ensuring smooth operations and continuity of service

### Partner

July 2019 – December 2019

Chick-fil-a, *San Antonio, TX*

- Expertly handled cash transactions as a cashier, ensuring accuracy and efficiency
  - Assisted in inventory management, including receiving deliveries and restocking supplies
  - Trained 5 co-workers in customer service, enhancing their skills and improving overall team performance
- 

## ACADEMIC PROJECTS

**Digital Media Capstone:** Final Portfolio: <https://ethanpoidevin.com/>

May 2024

*Texas State University*

- Utilized HTML and CSS to create and code a professional webpage
- Incorporated knowledge of JavaScript to improve site performance

**Visual Story Telling:** The Alchemy of Glass: <https://www.youtube.com/watch?v=j4dJQGY8rFA>

May 2024

*Texas State University*

- Utilized camera techniques such as lighting and sound design to improve video quality
- Incorporated skills in Journalism, Video Editing, Videography, and Photography